

# IST PROGRAMME



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## **End-User Development**

**Empowering people to flexibly employ advanced  
information and communication technology**

**Contract Number IST-2001-37470**

### **D4.3 Bonn Symposium Evaluation Report**

Editors:

Maria Francesca Costabile, Rosa Lanzilotti, and Antonio Piccinno  
University of Bari, Italy

#### **Summary**

This document represents an extra deliverable, not specified in the project. It reports the evaluation of the final Symposium organized by the EUD-Net. The Symposium was a bit different from the previous two, organized in Pisa (Italy) and in Eindhoven (The Netherlands), since it was open to the participation of people outside EUD-Net. We wanted to collect their impression on the Symposium and decided to use the same questionnaire of the previous two workshops, whose results are reported in this document.

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## **Executive summary**

This document was not planned in the list of deliverables specified in the project, since reports the evaluation of the final Symposium organized by the EUD-Net. The Symposium was a bit different from the previous two, organized in Pisa (Italy) and in Eindhoven (The Netherlands), since several people outside EUD-Net attended. Therefore, we wanted to collect their impression on the Symposium and decided to use a similar questionnaire, whose results are reported in this document.

More specifically, Section 1 presents an introduction to this document; Section 2 describes how the questionnaire is composed; and Section 3 reports the analysis of the results obtained from the 65 survey questionnaires returned.

Finally, last section provides the conclusion.

## 1. Introduction

As a further activity not planned in the project proposal, EUD-Net wanted to evaluate the last event organized by EUD-Net (the International Symposium on End User Development) since people outside the EUD-Net attended. The Symposium was held in Schloss Birlinghoven, Sankt Augustin (Bonn) last October 6-7. The questionnaire adopted is similar to the two previously used to evaluate the two EUD-Net workshops and it is reported in Appendix A.

## 2. Evaluation results of the Symposium

This section reports the results of the evaluation questionnaires for the International Symposium on End User Development as the final event of EUD-Net. The questionnaire is shown in Appendix A.

Of the fifty people attending that symposium, twenty-six returned the questionnaires. Uniba analysed them. The results of this analysis are summarised here.

People attending the workshop work in academia or in industry, primarily in Europe. More specifically, 21 of the collected questionnaire were filled by people coming from academia, and 5 from industry or private institutes.

At Question 3 “Motivation for attending the Workshop”, most of participants answered that want to present their own ideas about EUD and to listen to speakers; some said that they wanted to know more about EUD and some of them wanted to know more about EUD-Net.

The average of the results of Question 4, which is meant to give the participant’s overall judgment of the workshop by asking opinion on programme, timetable, discussions, etc., are shown in Figure 3. It is evident that the results are all positive.

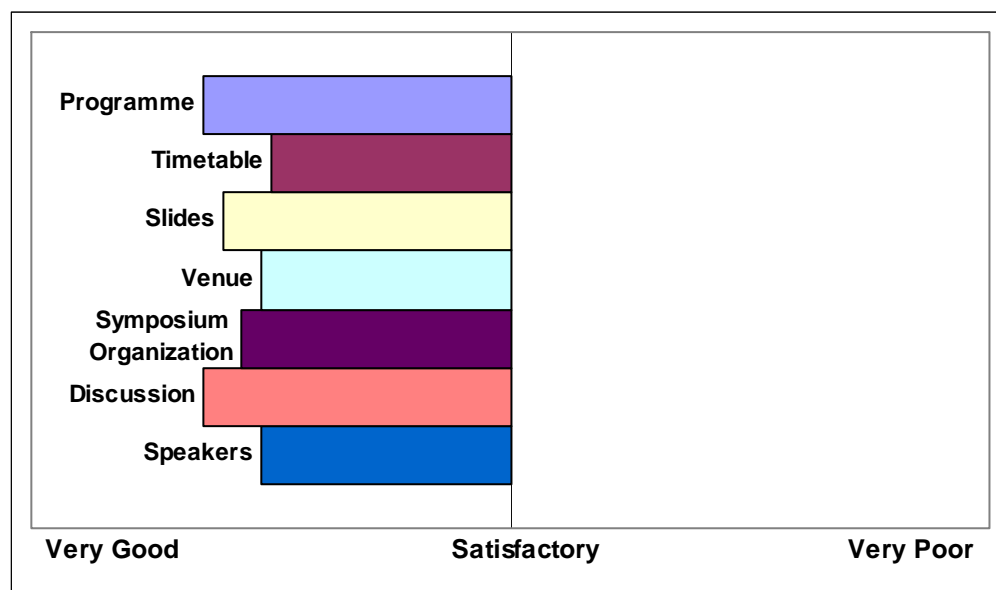


Figure 1. Answers to question 4 about participants’ overall judgment of the Symposium.

Question 5 asks about which of the parallel workshops people attended. From the answers results that: 9 persons filling the questionnaire attended the “Workshop A: Software Engineering Issues in EUD”, 3 persons the “Workshop B: EUD as a Cooperative Activity”, and finally 13 persons the “Workshop C: Human Computer Interaction in EUD”.

Question 6 “Best parts of the Symposium”. Most people appreciated talks from invited speakers; discussions, presentations, and workshops were appreciated too.

Question 7 “Material to leave out”, the majority of participants considered useful all the presented material. Only 5 people said that some plenary talks in the first day should have been left out.

All participants said Yes to Question 8 “Was the Workshop worth the time spent?”.

Question 9 “Benefits for attending the workshop”. Most people answered: “to know the ideas of other partners”, and “the possibility to have clearer ideas about EUD and EUD-Net approaches.

Question 10 “Other comments”. Two of the participants preferred to avoid parallel workshop, some other suggested: “to improve some presentation because not clear”, “to improve the facilities to meet other partners during lunch”, and “more organised discussions”.

## **Conclusions**

The symposium was most appreciated by the participants in the discussions we had during the two days of work. This overall impression of success is actually confirmed by the results of the returned questionnaires. It is worth mentioning that All participants answered Yes to Question 8 “Was the Workshop worth the time spent?”.

This is of great satisfaction for all people who worked in EUD-Net for this exciting project.

## **Acknowledgements**

All EUD-Net members are acknowledged for their comments and suggestions.

## Appendix A: Bonn Symposium Questionnaire



**International Symposium on End User Development**  
**Schloss Birlinghoven, Sankt Augustin (Bonn), Germany**  
**October 6-7, 2003**

**1. Are you from?**

- Industry       Academia       Other .....

**2. In which country do you work? .....**

**3. What was your main motivation for attending this Symposium (check one or more)?**

- To know more about End User Development (EUD)  
 To know more about EUD-Net  
 To present your ideas on EUD  
 To listen to the speakers  
 Other .....

**4. What is your opinion on the following?**      *Very Good*      *Good*      *Satisfactory*      *Poor*      *Very Poor*

Programme (content & presentations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timetable (length, timing, breaks)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The slides/overhead transparencies and other presentation materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Venue (comfort, accessibility)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Symposium organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discussions at the Symposium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speakers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other comments .....					

**5. Which of the parallel Workshops did you attend?**

- SE       Cooperative Activity       HCI       any

**6. Which was the best part of the Symposium?**

.....

**7. What material should have been left out?**

.....

**8. Was the Symposium worth the time spent?**       Yes       No

**9. Please, indicate the benefit for you after having attended the Symposium:**

.....

**10. Other comments (things you liked or you did not like, suggestions for improvement)**

.....

**Thank you for taking part in the Symposium and for completing the form**